



CERTIFY IN THREE SIMPLE STEPS

- 1 **IMPLEMENT** your Quality Management System
↓
- 2 **APPLY** to the Certification Division for ISO 9001 System Certification
↓
- 3 **CONFORM** to meet the requirements of the ISO 9001 Standard. This will be determined by an audit



Our Portfolio

- Chemical and Chemical Products
- Concrete and Cement
- Education
- Engineering Services
- Food
- Mining and Quarrying
- Paper Products
- Transport, Storage and Communication
- Wholesale and Retail Trade



Contact a representative today!

1-2 Century Drive
Trincity Industrial Estate
Macoya, Tunapuna

Tel.: (868) 662-TTBS (8827)
662-4481/2, 663-4835/6
Fax: (868) 645-5553

Email: certification@ttbs.org.tt
Website: www.ttbs.org.tt



QUALITY MANAGEMENT ISO 9001



"Adding value to your business"



QUALITY MANAGEMENT ISO 9001

BENEFITS OF A QUALITY MANAGEMENT SYSTEM

- *Improved Performance*
- *Reduced Waste*
- *Increased Revenues*
- *Ensured Competence*
- *Increased Employee Morale*
- *Continual Improvement*

The Trinidad and Tobago Bureau of Standards (TTBS) is the National Body for Quality Certification as declared by the Standards Act (Act No. 18 of 1997).

The Certification Division offers Certification Services to the Standard TTS/ISO 9001 (Quality Management System - Requirements). This is an internationally recognised standard that is published by the International Organization for Standardization (ISO) and has been adopted as a National Standard for Trinidad and Tobago.



THE LOCAL ADVANTAGE

As the National Certification Body we have a better understanding and knowledge of the local culture and business climate.

We are also more accessible than our foreign competitors to local and regional companies and can respond more readily to your needs.

The use of highly competent local auditors registered with the International Register of Certified Auditors (IRCA) has given us a reputation for consistent quality and excellence in conducting audits.

This also results in reduced administrative cost and competitively low audit costs for our customers.



OTHER SERVICES FOR QUALITY MANAGEMENT SERVICES

- Documentation Review
- Pre-assessment Audits
- Compliance Audits
- Quality Assurance Audits
- Internal Audits



QUALITY MANAGEMENT SYSTEM GUIDING PRINCIPLES

- Customer Focus
- Leadership
- Involvement of People
- Process Approach
- System Approach to Management
- Continual Improvement
- Factual Approach to Decision Making
- Mutually Beneficial Supplier Relationships



OUR AFFILIATIONS

- Pan American Standards Commission (COPANT)
- International Organization for Standardization (ISO)
- International Electrotechnical Commission (IEC)
- International Organization for Legal Metrology (OIML)

