



**Online** training  
on **ISO 15189:2022**

Medical laboratories – Requirements for  
quality and competence

**AGENDA**

# Training on ISO 15189:2022

(Medical laboratories – Requirements for quality and competence)

## Background

This training programme is intended to assist laboratories, that either have established or is currently establishing the International Standard ISO 15189:2022 – Medical laboratories – Requirements for the competence of testing and calibration laboratories in its organization, to understand the changes in this version of the Standard.

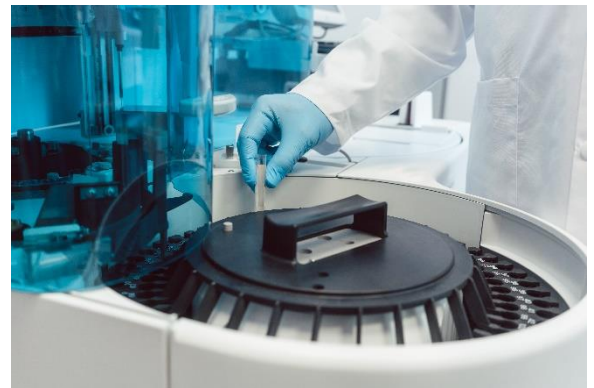
## Training objectives

The ISO regional training aims to achieve the following objectives:

- Understand the importance of ISO 15189 as the basis for medical laboratory management systems
- Highlight the differences between ISO 15189:2012 and ISO 15189:2022 and explain these changes
- Understand the application of the main clauses of ISO 15189 for medical laboratories through presentations, worked examples and group exercises
- Provide a forum for exchange of experiences and to promote discussion among medical laboratories

## Training format

The training is organized over four days and hosted by TTBS. It includes a set of interactive instructional methods (such as lectures, group activities and sharing experiences) to convey the information to the participants in an effective and practical manner.



## Training participants

The training will target participants new to ISO 15189 and may include transition trainees.

## Venue

Online

## Trainers

The training will be facilitated by:  
Karlene Lewis, Manager, TTLABS

## Contact us

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**\*Cost TTD 1,980.00** Vat Inclusive. (See registration form for details)

**Cost per ISO 15189:2022 (required):**  
**TTD 1,140.00** Vat Inclusive. [Visit the TTBS Web Store.](#)

## Day 1, 2023-Jun-27

08:30-09:00 • Introductions and presentation of the training agenda, objectives and outcomes

9:00 – 10:30 • **Session 1:** Terms and definitions and process

- **Group activity 1:** Prepare a process flow of what you do when performing a laboratory activity from receipt of items to reporting. At each of the stages, consider where risks may present themselves in the process (including feedback)

10:30-10:45 Tea/Coffee break

- **Session 2:** General and structural requirements

12:00-12:45 • Lunch break

**Group activity 2:** Give a brief description of how your laboratory addresses the structural requirements of the Standard and compare this with the delegates in your Group

12:45 – 14:00 • **Session 3:** Resource requirements (Part 1)

- This session will discuss the resourcing to be considered in establishing and operating a laboratory or site facility.

14:00-14:30 **End of day 1 and wrap up**

## Day 2, 2023-Jun-29

08:30 **Session 4:** Process requirements (Part 1)

This session will discuss the requirements for:

- Pre-examination processes

10:30-10:45 Coffee/tea break

11:00-11:30 • **Group activity 4:** What makes a competent laboratory?

- Personnel
- Equipment and facilities
- Metrological traceability and equipment calibration
- Reagents and consumables
- Externally provided products and services

11:30-12:00 **Session 5:** Process requirements (Part 2)

This session will discuss the requirements for:

- Examination processes
- Post-examination processes

12:00-12:45 Lunch break

12:45-14:00 **Session 5:** Process requirements (Part 2)

- **Group Activity 5:** Considering the work performed in your own laboratories and in discussion with your group, outline when method verification may be applicable and when method validation may be more appropriate

14:00-14:30 **End of day 2 and wrap up**

## Day 3, 2023-Jul-3

### Session 6: Process requirements (Part 3)

- 08:30-10:30
- Nonconforming work
  - Control of data and information management
  - Complaints

10:30-10:45 Coffee/tea break

- 10:45-12:00
- **Group activity 6:**  
Based on the material provided generate a report which includes a statement of conformity.

12:00-13:00 Lunch break

### 13:00-14:00 Session 7: Management Requirements (Part 1)

- Nonconforming work
- Control of data – Information management

## 14:00-14:30 End of day 3 and wrap-up

## Day 4, 2023-Jul-10

### Session 6: Process requirements (Part 4)

- 08:30-09:30
- **Group activity 7:** Discuss the different scenarios provided and determine if they are instances of nonconforming work and provide the relevant clauses of the Standard.

### 09:30-10:30 Session 7: Management requirements

10:30-10:45 Coffee/tea break

### 10:45-12:00 Session 7: Management requirements

- **Group activity 8:** Set up an internal audit plan and include a management review

12:00-13:00 Lunch break

### Session 8: Closing/Discussion session

- 13:00-14:00
- Q & A – Open Discussion Forum

