



**TRINIDAD AND TOBAGO BUREAU OF STANDARDS
CERTIFICATION DIVISION**

QUALITY POLICY

Control Number	Revision Number	Date Issued	Date Revised	Approved by
CERT-AD-POL-001	03	2017-02-21	2022-05-03	Y Brown

- 1.0 In line with the policy, goals and objectives of the TTBS, the TTBS Certification Division is committed to the implementation of ISO/IEC 17021 for certification of management systems and ISO/IEC 17065 for certification of products and services as well as any other applicable requirements.
- 2.0 The implementation of these requirements will be the basis for attaining the goals and objectives set by the management of TTBS. The main goals of the Certification Division are to provide competent, impartial and confidential certification services to clients in the English-Speaking Caribbean and North America, as well as, meeting the business objectives of the Division.
- 3.0 This will be done by performing our work in an effective and efficient way and in conformance to our procedures and instructions, according to the guidance in ISO/IEC 17021-1:2015 Option A, covering the various activities within the Certification Division.
- 4.0 All personnel of the Certification Division are required to understand and implement this policy so that all our efforts can be directed towards achieving our goals and the objectives set within the strategy and divisional meetings.
- 5.0 This will enable us to service our clients in a professional and efficient manner.