



**THE TRINIDAD AND TOBAGO BUREAU OF STANDARDS  
METROLOGY AND LABORATORY SERVICES DIVISION  
IMPARTIALITY POLICY**

The TTBS Metrology and Laboratory Services Divisions are committed to providing impartial and objective calibration and testing services in order to obtain and maintain confidence that our decisions are based on scientifically derived results and are not influenced by other interests and parties.

This will enable us to provide reports and certificates which record test/calibration methods and procedures utilized in the laboratory activities which are produced against international standards. It is understood that within the Metrology and Laboratory Services Divisions there can be a number of risks to impartiality which can impact the objectivity of the laboratory activities both at customer's premises and within the Metrology and Laboratory Services Divisions body of operations.

We have taken measures to identify such risks to impartiality and any pressures or conflicts of interest that could have an influence or a possible influence on impartiality. Where risks or potential risks to impartiality have been identified we have determined the arrangements needed to eliminate the risks, or where necessary, manage or minimize the risks.

This will be repeated annually to ensure that the risks are identified and managed on an on-going basis. These arrangements have been included in the applicable policies, procedures or instructions in our management system.

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